

Student Satisfaction Inventory TUG

Noel Levitz Student Satisfaction Inventory was administered to Vanguard traditional undergraduate students in Spring 2019. In total, 289 students participated; 164 Female and 39 Male; 28.5% freshmen, 22.9% sophomores, 19.6% juniors, and 26.7% seniors.



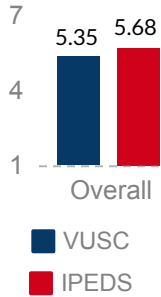
The IPEDS comparison group includes: Azusa Pacific University, California Baptist University, Evangel University, George Fox University, Gordon College, Northwest University, Point Loma Nazarene University, Southeastern University, University of Valley Forge, and Wheaton College.

VUSC 2019 results are shown in NAVY BLUE | National 4 Year Privates in YELLOW | IPEDS Comparison Group in RED

VUSC 2016 results are shown in GREY and are only provided when there was a significant change between 2016 and 2019

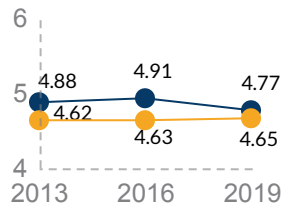
OVERALL SATISFACTION

Overall student satisfaction at Vanguard is relatively high but is decreasing.



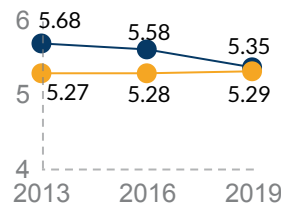
Student overall satisfaction is significantly lower than the IPEDS comparison group (see the list of schools above).

#1: So far, how has your college experience met your expectations?



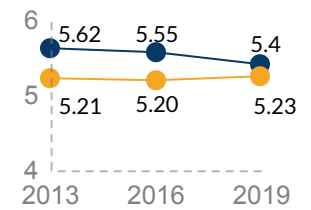
(1=much worse than expected, ..., 7=much better than expected)

#2: Overall satisfaction with your experience here thus far



(1=not satisfied at all, ..., 7=very satisfied)

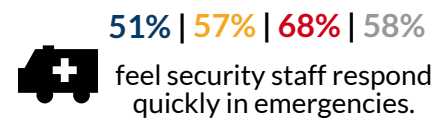
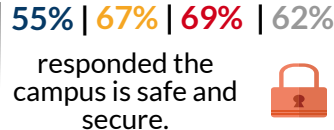
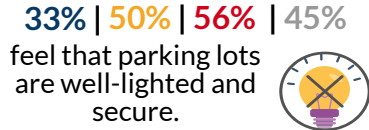
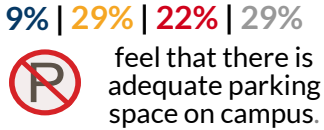
#3: All in all, if you had to do it over, would you enroll here again?



(1=definitely not, ..., 7=definitely yes)

Students seem **less satisfied** with campus parking and safety than their counterparts.

(VUSC 2019 | National 4-Year | IPEDS | VUSC 2016)

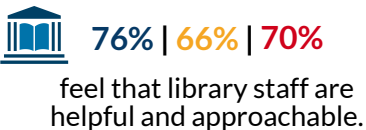
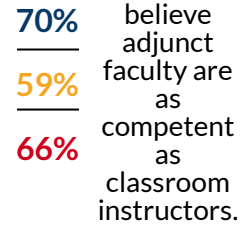
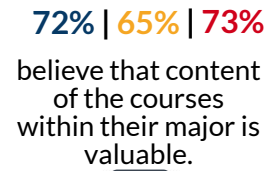
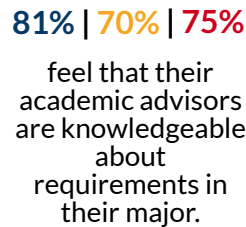
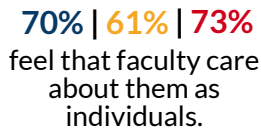
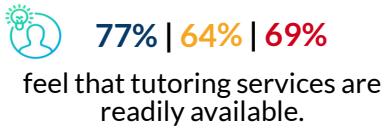


PARKING + SAFETY

ACADEMIC SERVICES

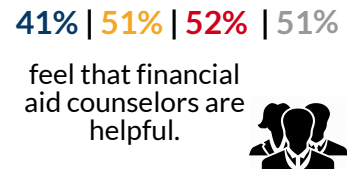
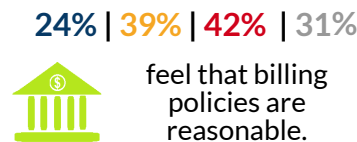
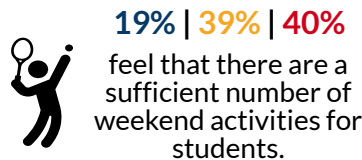
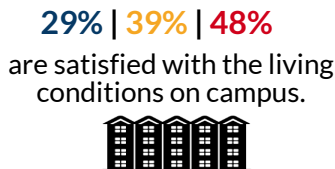
Students are generally **satisfied** with faculty interaction and academic services compared to their counterparts.

(VUSC 2019 | National 4-Year | IPEDS | VUSC 2016)



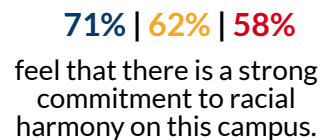
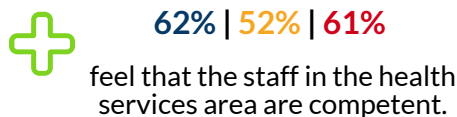
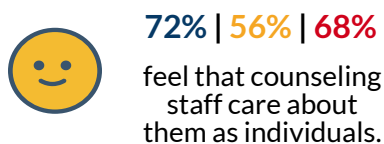
Students are **less satisfied** with residence life and are **increasingly less satisfied** with financial aid and accounting compared to their counterparts.

(VUSC 2019 | National 4-Year | IPEDS | VUSC 2016)



CAMPUS SUPPORT

Students are **more satisfied** with the following campus support services than their counterparts.



Student comments reflect that students are generally thankful for the opportunity to fellowship with each other and to form close relationships with faculty and staff, but feel negatively about construction, parking, increases in tuition, and resident life.

