

myVU Self-Service Instructions

2021-2022

Log in to <u>myvu.vanguard.edu</u> to view your financial aid award, any missing requirements, and accept or decline your financial aid awards in the Financial Aid Self-Service portal.

- 1. Enter your username and password.
- 2. Select "Financial Aid Self-Service" under Online Service (top left).
- 3. Select "2021 Fall 2022 Summer" in the "Select an Award Year" drop-down box.
- 4. Select "My Awards" under the "Financial Information" tab (top left) to view your financial aid award and accept/decline your aid.
 - a. "Accept or Decline" You may accept or decline each award individually.
 - b. "Accept or decline all" You may accept or decline all awards in the "Award Total" section.
 - If you accept/decline a loan online and would like to change the amount, or wish to borrow less than the amount you have been offered, you must submit a Loan Change Request Form to the Financial Aid Office.
- 5. Select "Required Documents" under the "Financial Information" tab to view any missing requirements that must be submitted to the Financial Aid Office.
- 6. Log out using the drop-down box at the top right-hand corner of the screen.
- 7. Did you accept federal direct student loans? Visit studentaid.gov to complete a Master Promissory Note (MPN) and Entrance Loan Counseling.
- 8. Questions?
 - Financial Aid: 714.966.5490 or <u>financialaid@vanguard.edu</u>
 - Undergraduate Admissions: 800.722.6279 or <u>admissions@vanguard.edu</u>
 - Accounting Operations for Financial Registration, billing statements or payment plans: 714.966.5486 or <u>accountsreceivable@vanguard.edu</u>
 - Information Technology Services for assistance logging in to the myVU Portal: 714.619.6500 or <u>helpdesk@vanguard.edu</u>